



Due to Increasingly high numbers of Corona-virus cases, The City of Austell has closed offices to foot traffic until further notice. All City services are available by phone and/or internet.

**To slow the spread, please continue to follow all necessary precautions:**

- Wear your masks in public
- Do not gather with those outside of your immediate family or bubble
- Watch your distance from others - at least 6 feet
- Wash your hands thoroughly and often
- Stay home if you are not well
- Consider vaccination when available

Community Affairs is available by phone from 8:00a-4:45p. There is a table with all necessary forms outside of Suite 144. Forms may also be printed at <https://austellga.sophicity.com/Default.aspx>

Public Works is available by phone 8:00a-5:00p forms or online:  
<https://austellga.sophicity.com/Default.aspx>

You may receive trash collection information by visiting online:  
<https://austellga.sophicity.com/GarbageCollection.aspx>

The Drive-Thru at City Hall is open for payment or you may call 770.944.4300.  
Hours 8:30a-4:45p.

Court Services is open by phone 770.944.4300 from 8:30a-5:00p.

Customers may contact Austell Gas at [www.austellgas.com](http://www.austellgas.com) to make payments, schedule service request, and learn more about Austell Gas System. Customers who wish to make payments in person may visit any Western Union Bill Pay location to make payments. Locally those sites include Publix, Kroger, Walgreens, Talpa Supermercados, and Food Depot (cash only). Our customer service staff is available to deliver exceptional customer care during normal business hours Monday thru Friday 8:00AM-4:45PM by calling 770.948.1841 and follow the menu options.